

**Mary Rose Rushe,
Business Development Manager,
Keynote PCO
Suite 26 Anglesea House
63, Carysfort Avenue,
Blackrock,
Co. Dublin
Ireland**

March 24th, 2017

Dear Mary Rose,

I am writing as Chairperson of the IALP Dublin 2016 Organising Committee to express deep gratitude and appreciation to you and the wider team at Keynote PCO for your work in ensuring the 30th World Congress of the IALP was a complete and comprehensive success. The event was hosted by the Irish Association of Speech and Language Therapists (IASLT). This event was a success in terms of the number of delegates, the sponsorship and exhibitions, the scientific programme and the incredibly smooth operations during the five day event. We are still receiving positive feedback on all aspects of the congress from around the globe. You have played a significant role in strengthening and supporting the universities' and IASLT's relationship with international colleagues.

The above was only possible through the experience and expertise both you and Keynote PCO offer. The organising committee members comprised of individuals from five universities in Ireland. All were enthusiastic but none had been involved with an event of this potential size. Keynote PCO and particularly you, Mary Rose offered ongoing and personal guidance and commitment in the four years leading up to the event. Keynote PCO facilitated the organisation and preparation, roles within the committee, timelines, and advised regarding implications of particular decisions. Keynote PCO were responsive to requirements and consulted with us through-out. Full transparency around account management was also a constant feature. Keynote PCO identified key areas for clarity from IALP, which aided the collaborative working relationship required for a successful congress. Your guidance and questions were always timely, respectful and empowering, which allowed for timely management of any particular issues that could arise.

On behalf of the IASLT and the IALP Dublin 2017 Organising Committee, I would like to thank you most sincerely. I highly recommend Keynote PCO as conference organisers and welcome contact from any future clients who are considering your services.

Kind Regards,



**Aoife McGuire, Organising Committee Chair, IALP Dublin 2016
Practice Education Coordinator, Speech and Language Therapy**