

**Centre for the Advancement of STEM Teaching and Learning,  
Dublin City University,  
Glasnevin,  
Dublin 9**

15<sup>th</sup> November 2018

Keynote PCO  
Suite 26, Anglesea House  
63 Carysfort Avenue  
Blackrock, Co Dublin

Dear Noel and Siobhan,

I would like to highly commend the Keynote team, and especially Rachel and Leone, for their invaluable support to me as Chair of two international conferences in STEM Education at Dublin City University in summer 2017.

- The trio of international physics education conferences, GIREP-ICPE-EPEC 2017, was hosted from 3rd-7th July and attracted 270 delegates from 48 countries.
- The European Science Education Research Association Conference, ESERA 2017, was hosted on 21-25 August 2017 and this five day programme included a total of 1246 presentations and attracted 1522 delegates from 57 countries.

The Keynote team supported all aspects of the conference from inception and bidding stage, pre-conference abstract submission and reviewing stage; budgeting and conference logistics, to post-conference proceedings and final reporting. The success of both of these conferences, hosted within six weeks of one another, could not have been possible without the support of a team of professional, courteous and committed staff that dealt promptly with the hundreds of queries, registrations and abstracts that are part of every conference.

Keynote's decade of experience in organizing and personalizing conferences for a wide variety of clientele provided an invaluable resource for me and my co-organizers and resulted in an unforgettable conference experience for nearly 1800 international delegates.

I am happy to recommend Keynote as my Professional Conference Organizer of choice.

Best wishes



Associate Professor Eilish McLoughlin  
Chair ESERA 2017, Chair GIREP-ICPE-EPEC 2017.  
Director CASTeL, Dublin City University.

GIREP-ICPE-EPEC 2017

